

Globtroter Regulations

- 1.** During check-in at the 'Globtroter' Guest House, Guests are obliged to produce their identity document with a valid photo to the receptionist to confirm their identity. IDs, passports or driving licences are accepted. The receptionist will refuse to give the room key to the Guest who refuses to produce this type of document.
- 2.** Guests fill in their permanent address and sign the registration form by hand. The receptionist is obliged to enter the number of the Guest's identity document in the registration form. At the Guest's request, the receptionist is obliged to fill in the form with the rest of the relevant data using the Guest's identity document, which may be left at the reception desk for this purpose.
- 3.** Guests booking for a one night stay are obliged to settle their bill upon check-in. At the Guest's request, the receptionist is obliged to show the room to the Guest before payment.
- 4.** Guests booking a stay for a minimum of two nights are obliged to pay their bill no later than on the day following the check-in. If the payment is not settled by this time, 'Globtroter' reserves the right to charge the Guest's credit card account for the amount due using the details provided by the Guest.
- 5.** Starting a stay at the 'Globtroter' Guest House shall be equivalent to accepting these regulations.
- 6.** Rooms in the 'Globtroter' Guest House are rented for a whole hotel days.
- 7.** Check-in starts at 2.00 pm and check-out finishes at 11.00 am the next day. If the Guest does not specify the duration of their stay, the room is considered to be rented for one night.
- 8.** A request to extend the stay beyond the period specified upon arrival should be reported to the reception desk latest by 9:00 am on the checkout day of the original booking, but it is not binding on the Guest House. The reception will grant the Guest's request depending on room availability.
- 9.** Staying in the room or leaving personal belongings after 11.00 am will be considered as extension of the stay. If the Guest leaves the room after 11.00 am, the reception reserves the right to charge a fee for an additional hotel day at full price.
- 10.** On the day of the check-out the Guest is obliged to leave at the reception desk all received sets of keys with the blue chip(s) each time they leave the Guest House before the final check-out. A fee is charged for the lost keys/chip.
- 11.** Guests are not allowed to re-rent or hand over the room to another person/s, even if the hotel day paid for has not ended.
- 12.** Visitors can stay on the premises of the 'Globtroter' Guest House from 8.00 am to 9.00 pm.
- 13.** The stay of visitors in a room after 9.00 pm is tantamount to giving the consent by the Guest renting the room to check in their visitor(s) into their room in accordance with the price list available at the reception desk.
- 14.** When staying in the hotel, children under the age of 13 must be at all times attended and supervised by adults.
- 15.** The all guardian/s of the children are responsible for their behaviour, including the damage and/or losses caused.
- 16.** In accordance with the Act of April 8th 2010 amending the Act on Health Protection against the Consequences of Smoking Tobacco and Tobacco Products and the Act on National Sanitary Inspection (Dz. U. No. 81 item 529), smoking cigarettes, including e-cigarettes, and other tobacco products in the 'Globtroter' Guest House, with the exception of external balconies and the courtyard area, is strictly forbidden.

17. Breaking the smoking ban in rooms is tantamount to the Guest's consent to cover the cost of desmelling the room, amounting to 1.000,00 PLN.
18. The night silent time at 'Globtroter' Guest House is between 10 pm and 7.00 am.
19. During the night silent time, Guests and persons using services provided by the 'Globtroter' Guest House are obliged to behave in ways that do not disturb in any way other Guests.
20. Pets (up to a certain weight) are allowed only in the given rooms and with additional fee. It is obligatory to inform the 'Globtroter' Guest House about the stay with pet(s) in advance and verify the availability of these rooms.
21. The Guest shall bear full financial and legal liability for any damage to or destruction (caused by the Guest, their visitors or pets) of the furnishings and devices provided by 'Globtroter' Guest House.
22. For fire safety reasons, it is prohibited to use immersion heaters and other electrical devices other than included in the room furnishings. The above does not apply to mobile phone chargers and power packs for the computers.
23. For fire safety reasons, it is prohibited to use open fire in any form whatsoever in the Guests' rooms and other rooms.
24. Each time when leaving the room the Guest is obliged to close the door and windows and to make sure that they are locked.
25. Globtroter's responsibility for loss or damage to belongings brought by Guests is governed by the provisions of Art. 846-849 of the Polish Civil Code. Globtroter's responsibility is limited if these belongings have not been deposited at the reception desk. The 'Globtroter' Guest House has the right to refuse to accept money, securities and valuables for safekeeping, in particular valuables and objects of scientific or artistic value, if they pose risk to safety, or if their value is too high either in relation to the size or the standard of the 'Globtroter' Guest House or if they take up too much space.
26. The 'Globtroter' Guest House provides services in accordance with its standard. In the event of complaints about the quality of services, Guests are requested to report them at the reception immediately, allowing due response.
27. Personal belongings left in the room by the Guest upon departure will be sent back at the Guest's cost, to the address indicated by them. If no instruction is provided by the Guest, the 'Globtroter' Guest House will hold these items for a period 3 months and then donate them to charity or for public use.
28. Should the provisions of the present regulations be violated, the 'Globtroter' Guest House will have the right to refuse to continue providing services to the violating person. The person will be obliged to immediately conform to the instructions of the 'Globtroter' Guest House personnel, settle all amounts due for all the services already provided, pay for the damage and losses, and leave the 'Globtroter' Guest House premises.
29. The 'Globtroter' Guest House can refuse to accept a Guest who violated the regulations during a previous stay, causing damage to the 'Globtroter' Guest House property or personal injury of Guests, employees or other persons residing at the 'Globtroter' Guest House or has disturbed order in any other way.